



World Meteorological Organization

Questionnaire on Impacts of Achieved Results on Members

This survey is to be completed by each Member and the results will be used to assess the impacts of the results achieved against the WMO Strategic Plan (SP) 2008–2011 and to set a baseline for the SP 2012–2015. The Expected Results, Key Outcomes and Key Performance Indicators are those in the SP 2012–2015. The expected results for SP 2012-2015 are closely related to the expected results for the SP 2008-2011 making it possible for the results of the survey to be used to assess the achievements related to the SP 2008-2011 and establishing baselines for SP 2012-2015.

COUNTRY: _____

PERMANENT REPRESENTATIVE: _____

SIGNATURE: _____

DATE: _____

Please fill out the following table with the contact information of the individuals who contributed to this questionnaire.

	Title	First Name	Last Name	Phone Number	E-Mail address
Contributor 1					
Contributor 2					
Contributor 3					
Contributor 4					

November 2011

Expected Result 1: Enhanced capabilities of Members to deliver and improve access to high quality weather, climate, water and related environmental predictions, information and services in response to users' needs and to enable their use in decision-making by relevant societal sectors.

Key Outcome 1.1.: Improved access to seamless weather, climate, water, and related-environmental products and services (e.g., warnings, forecasts and supporting information)

KPI 1.1.1: Analyses showing the social and economic benefits of the improved services

1. Has your NMHS conducted an analysis on the social and economic benefits of the services delivered?

Yes No

2. If yes, has the products and services you delivered been used in decision-making in the following key sectors:

- | | | | | |
|------------------------------------|----------------------|--------------------------|----|--------------------------|
| i. General public | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| ii. Emergency management | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| iii. Aviation industry | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| iv. Marine industry | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| v. Agriculture | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| vi. Other sectors (please specify) | <input type="text"/> | | | |

KPI 1.1.2: NMHSs with regular access to products provided by global and regional centres

3 How would you classify the access your NMHS has to products provided by WMO global and regional centres?

- i. No access
- ii. Intermittent access
- iii. Mostly reliable access
- iv. Highly reliable access

4. Has the level of access of your NMHS to products provided by global and regional centres improved during the last two years?

Yes

No

5. Identify which of the following communication systems you use to access data and products?

i. WMO World Weather Watch Global Telecommunication System (GTS)

ii. Internet

iii. Private or dedicated lines to centres (other than GTS links)

iv. Other (please specify)

Key Outcome 1.2: Delivery of weather, climate, water and related environmental products and services to users' communities is improved

KPI 1.2.1: Increase in users with timely access to an increased number and range of products

6. Has your NMHS been able to initiate service delivery to user sectors, which had hitherto not been served?

Yes

No

7. If yes, which user sectors? (Please specify)

8. Is there an urgent need to develop service delivery capabilities of the NMHS?

Yes

No

9. If yes, for which user sector? (Please specify)

10. Does your NMHS provide meteorological and related reports or guidance to decision makers?

Yes

No

11. Which of these methods are relevant?

i. Reports to cabinet, either directly or via relevant Ministers

ii. Participation in relevant governmental committees or councils

iii. Submission of report to relevant government committees or councils

iv. Responsible to queries from relevant Government or Organization programmes

v. Other (please specify)

12. Has your participation in WMO activities in the last two years facilitated improvement in your ability to respond to users' needs and to contribute to decision makers?

- i. Not at all
- ii. A little
- iii. Significantly

Expected Result 2: Enhanced capabilities of Members to reduce risks and potential impacts of hazards caused by weather, climate, water and related environmental elements.

Key Outcome 2.1: Multi-hazard early warning systems are implemented

KPI 2.1.1: Increase in the number of NMHSs with multi-hazard early warning systems

13. Is a multi-hazard early warning system operational in your country?

Yes No

14. If yes, in which year was it established?

15. Which hazards are covered?

16. Which agency has the lead responsibility?

KPI 2.1.2: Number of NMHSs integrated into national emergency management systems

17. Does your NMHS participate in a national emergency management system, mechanism or platform?

Yes No

18. If yes, what mechanism or management system is used?

KPI 2.1.3: Developing country Members providing disaster risk reduction products and services

19. Does your NMHS provide DRR products and services in your country?

Yes No

20. During the past two years, has your NMHS been able to improve the DRR products and services it provided?

Yes

No

21. Have the DRR products and services provided by the NMHS been recognized as effective contributions to the protection of life and property?

Yes

No

Key Outcome 2.2: National integrated flood management plans are developed

KPI 2.2.1: Number of Members establishing flood management plans

22. Does your country have (a) flood management plan(s) established or under development?

Yes

No

23. If yes, which agency is responsible?

KPI 2.2.2: Number of regional hydrological forecasting systems established in transboundary basins

24. Is your country part of a transboundary river basin?

Yes

No

25. If yes, does your NMHS participate in a regional hydrological forecasting system for a transboundary river basin?

Yes

No

26. If yes, which basin(s)?

27. In which year was it established?

28. Has a new regional hydrological forecasting system been established in your country?

Yes

No

29. If yes, for which basin(s)?

30. In which year was it established?

Expected Result 3: Enhanced capabilities of NMHSs to produce better weather, climate, water and related environmental information, prediction and warnings to support in particular disaster risk reduction and climate impact and adaptation strategies.

Key Outcome 3.1: Improved Long range forecasts and long-term projections

KPI 3.1.1: Number of standardized products (e.g., monthly and seasonal predictions, climate watches) provided by Members

31. How often, on average, are regional or national-scale products including long-range forecasts and long-term projections issued by officially mandated institution(s) in your country?

1=once; 2=twice; 3=three times; 4= quarterly; 5= monthly

Monthly predictions, per month 1 2 3 4 5

Seasonal predictions, per year 1 2 3 4 5

Climate watch bulletins, per year 1 2 3 4 5

Long-term projections, per year 1 2 3 4 5

32. On a score of 1 – 5 where 1 is low how would you rate the quality of your products?

1=very low; 5=very high

1 2 3 4 5

KPI 3.1.2: Number of Members providing standardized products

33 Has the NMHS or another officially mandated institution in your country been issuing standardized regional or national-scale products including long-range forecasts and long-term projections?

Yes No

Key Outcome 3.2: Climate information and prediction products for climate adaptation and risk management are improved

KPI 3.2.1: Number of operational Regional Climate Centres providing inputs for the National Climate Centres

34. Does your country operate a WMO Regional Climate Centre?

Yes No

35. If yes, does the WMO Regional Climate Centre operated by your country provide inputs to National Climate Centres?

Yes No

36. Does your country receive products and information from a WMO Regional Climate Centre?

Yes No

KPI 3.2.2: Number of Members with formal National Climate Centers, accessing global and regional products, using the guidance materials and transmitting climate products for national needs

37. Is a formal National Climate Centre (NCC) or national climate platform/system (NCP) operational in your country?

Yes No

38. If yes, does the NMHS have a specific mandate for the operation of the NCC and/or NCP?

Yes No

KPI 3.2.3: Number of Members interacting with users while providing climate services, through formal mechanisms including National Climate Outlook Forums, in support of adaptation and climate risk management in key socio-economic sectors

39. To which of the following sectors is your NMHS, or national climate platform, currently providing climate services?

- i. Agriculture/food security including fisheries and livestock Yes No
- ii. Water resource management Yes No
- iii. Public health Yes No
- iv. Energy Yes No
- v. Tourism and recreation Yes No
- vi. Urban design/management Yes No
- vii. Industry (i.e. construction, manufacturing, etc) Yes No
- viii. General public Yes No
- ix. Emergency management Yes No
- x. Government, policy, agencies, NGOs, etc. Yes No
- xi. Transportation (land, air, marine) Yes No
- xii. Other (please specify)

40. Does your NMHS conduct a national climate outlook forum to disseminate climate outlooks?

Yes

No

KPI 3.2.4: Members using best practices for climate adaptation and risk management in key socio-economic sectors

41. During the past two years, in which of the sectors listed below has climate information been used for climate adaptation and risk management in your country?

- | | | |
|--|------------------------------|-----------------------------|
| i. Agriculture/food security including fisheries and livestock | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| ii. Water resource management | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| iii. Public health | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| iv. Energy | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| v. Tourism and recreation | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| vi. Urban design/management | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| vii. Industry (i.e. construction, manufacturing, etc) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| viii. General public | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| ix. Emergency management | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| x. Government, policy, agencies, NGOs, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| xi. Transportation (land, air, marine) yes | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| xii. Other (please specify) | <input type="text"/> | |

42. Have national climate risk management and adaptation efforts been facilitated by the following WMO's activities?

- | | | |
|---|------------------------------|-----------------------------|
| i. Publications of best practices or guidelines | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| ii. Training of climate information providers | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| iii. Interdisciplinary (provider-user) training | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| iv. RCC, NCOF, RCOF, or support for user climate platform | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Key Outcome 3.3: Hydrological information and products, including water resource assessments, are improved

KPI 3.3.1: Number of Members having established a Quality Management Framework for Hydrology using current guidance materials for hydrology and water resource management

43. During the past two years, has a Quality Management Framework for Hydrology been in use in your NMHS?

Yes

No

KPI 3.3.2: Number of regional hydrological data bases developed in transboundary river basins

44. During the past two years, have new regional hydrological data bases been developed in Transboundary river basins?

Yes

No

45. If yes, for which river basins?

Centres

Expected Result 4: Enhanced capabilities of Members to access, develop, implement and use integrated and interoperable Earth- and space-based observation systems for weather, climate and hydrological observations, as well as related environmental and space weather observations, based on world standards set by WMO.

Key Outcome 4.1: WMO Integrated Global Observing System implementation phase is implemented

KPI 4.1.1: Completion of WIGOS milestones according to the WIGOS Implementation Plan

46. Are you participating in WIGOS demonstration projects?

Yes

No

47. If yes, how do you rate improvements in your understanding of the WIGOS concept and benefits?

1=no improvement; 5=very high improvement

1 2 3 4 5

KPI 4.1.2: Increased availability of observations for users

48. During the past two years, has your NMHS been able to increase the availability of observations for users/user groups?

Yes No

49. If yes, specify the type of observations

Key Outcome 4.2: WMO Information System is developed and implemented

KPI 4.2.1: Implementation of WIS by NMHSs with continuous access to observations and products to meet the needs of the NMHSs and national users, and to enhance capabilities of Members to access data and products

50. During the past two years, has your NMHS implemented any functions of the WIS defined in the Manual on WMO Information System (WIS), WMO-No. 1060?

Yes No

51. If yes, please specify

52. Through the implemented new WIS functions, has the NMHS been able to improve the data access by obtaining more:

i. Observational data? Yes No

ii. Products? Yes No

KPI 4.2.2: Enhanced capabilities for data processing and management

53. In your assessment if you have implemented some WIS functions, have the functions enhanced the data processing and management capabilities in your NMHS?

Yes No

Key Outcome 4.3: Accessible climate observations and climate data archives at the NMHSs and global data centers are increased

KPI 4.3.1: Progress in implementing the Global Climate Observing System is improved

54. Has the national climate user community had access to data archives at national or global climate data centers operated by your NMHS?

Yes No

55. How would you rate the quality of climate observations provided by your NMHS in meeting user needs?

1=very low; 5=very high

1 2 3 4 5

KPI 4.3.2: Increase in projects to rescue and digitize climate data, to improve the use and exchange of high quality climate data sets and to assess the state of the global climate system

56. Has your country benefited from a WMO-coordinated data rescue project?

Yes No

57. During the past two years, has a data rescue project been carried out in your country?

Yes No

58. Is there still a need for a data rescue project? Yes No

KPI 4.3.3: Number of Members developing and implementing modern climate monitoring systems, including Climate Watch Systems

59. Are the climate monitoring and/or watch systems in use in your country?

Yes No

60. If yes, which is the responsible agency?

Expected Result 5: Enhanced capabilities of Members to contribute to and draw benefits from the global research capacity for weather, climate, water and the related environmental science and technology development.

Key Outcome 5.1: Research in climate prediction/ projection to improve the skills of seasonal, decadal, and longer time scales is enhanced

KPI 5.1.1: Increase in projects to advance climate research

To be completed by the WMO Secretariat using other sources.

KPI 5.1.2: NMHS in developing and least developed countries contributing to relevant regional and international research initiatives

61. Are you in a developing or least developed country?

Yes No

62. If yes, during the past two years, has your NMHS participated in regional or international climate research initiatives?

Yes No

KPI 5.1.3: Measures of skill and value of climate predictions and projections to national and regional climate services

63. Does your NMHS or any other mandated institution in your country produce services based on climate predictions and projections?

Yes No

64. If yes, how would you rate the level of skill of these services on a scale of one to five where five is a high level of skill?

1=very low; 5=very high

1 2 3 4 5

65. How would you rate level of the value of these services on a scale of one to five where five is a high level of skill?

1=very low; 5=very high

1 2 3 4 5

Key Outcome 5.2: Research in the prediction of high-impact weather on time scales of hours to seasons is enhanced

KPI 5.2.1: Increased research on operations products and services

To be completed by the WMO Secretariat using other sources.

KPI 5.2.2: Improvements in the number of internationally coordinated NMHS in developing and least developed countries contributing to relevant regional and international research initiatives, weather research initiatives and/or forecast demonstration projects completed

66. Are you in a developing or least developed country? Yes No

67. If yes, during the past two years, has your NMHS participated in regional or international research initiative on high-impact weather or a severe weather forecasting demonstration project? Yes No

68. If yes, how would you rate improvements in the capabilities of your NMHS in forecasting high-impact weather resulting from your participation in these activities?

1=very low; 5=very high

1 2 3 4 5

Key Outcome 5.3: Atmospheric chemistry observations and assessment meet needs of environmental conventions and policy assessments

KPI 5.3.1: Regular bulletins on global atmospheric chemistry are provided to environmental conventions and policy assessments

69. How would you rate the timeliness in receiving regular WMO Bulletins in the last two years?

1= very late; 5= very timely

1 2 3 4 5

70. How would you rate the usefulness of regular Ozone Bulletins to policy makers and public in your country?

1= not useful; 5= very useful

1 2 3 4 5

KPI 5.3.2: Number of technical reports, measurement guidelines and scientific analyses linking atmospheric chemistry to weather, climate, water and the environment

71. How would you rate the usefulness of the measurement guidelines and measurement procedures developed in the GAW Programme for improving quality of chemical observations in your country?

Applicable

Not applicable

72. If applicable?

1=not useful; 5= very useful

1

2

3

4

5

73. How would you rate the usefulness of the Sand-and-Dust storm forecasting system or information provided by it?

Applicable

Not applicable

74. If applicable?

1=not useful; 5= very useful

1

2

3

4

5

75. How would you rate the usefulness of the chemical weather activities of GURME for your country?

Applicable

Not applicable

76. If applicable?

1=not useful; 5= very useful

1

2

3

4

5

Key Outcome 5.4: Seamless forecasts of weather, climate, water and the environment from months to seasons are developed

KPI 5.4.1: Increase in the implementation of WMO Global Integrated Forecast System by NMHSs

77. During the past two years, has your NMHSs participated in/benefited from the development or implementation of the Global Integrated Forecast System (GIFS) activity that forms part of THORPEX TIGGE research?

Yes

No

KPI 5.4.2: Improvement in skill of monthly to seasonal forecasting systems

78. Is your NMHS a **user** of the following forecasts from regional and global centers?

i. Monthly? Yes No

ii. Seasonal? Yes No

79. If yes for any of the two,

From your experience during the past two years, to which degree has the skill of the products improved?

1= no improvement; 5= significant improvement

1 2 3 4 5

80. Is your NMHS a **producer** of?

i. Monthly forecasts Yes No

ii. Seasonal forecasts Yes No

81. If yes for any of the two,

From your experience during the past two years, to which degree has the skill of the products improved?

1= no improvement; 5= significant improvement

1 2 3 4 5

82. As a **user or producer**, during the past two years, to which degree has the application of these products increased the value of the service delivery of your NMHS to society?

1= no increase; 5= significant increase

1 2 3 4 5

Key Outcome 5.5: Predictions/projections of El-Niño/Southern Oscillation (ENSO) and monsoons are improved

KPI 5.5.1: Improvements in the skills of ENSO and monsoon forecasts

83. Has your NMHS been a **user** of?

i. ENSO forecasts? Yes No

ii. Monsoon forecasts? Yes No

84. If yes for any of the two,

From your experience during the past two years to which degree has the skill of such forecasts improved?

1= no improvement; 5= significant improvement

1 2 3 4 5

85. Are you a **producer** of ENSO and monsoon forecasts?

Yes No

86. If yes,

From your experience during the past two years to which degree has the skill of such forecasts improved?

1= no improvement; 5= significant improvement

1 2 3 4 5

87. As a **user or producer**, during the past two years, to which degree has the application of these products increased the value of the service delivery of your NMHS to society?

1= no increase; 5= significant increase

1 2 3 4 5

KPI 5.5.2: Satisfaction in the predictions/projections of ENSO and monsoons

88. In the past two years, has your NMHS or any other designated institution in your country been producing ENSO and monsoons predictions/projections?

Yes No

89. If yes, has your NMHS or any other designated institution producing ENSO and monsoons predictions/projections received a feedback from the users on their satisfaction?

Yes No

90. If yes, how would you rate the degree of satisfaction in the ENSO and monsoons predictions/projections?

1= very low; 5= very high

1 2 3 4 5

Expected Result 6: Enhanced capabilities of NMHSs, in particular in developing and least developed countries, to fulfil their mandates.

Key Outcome 6.1: NMHSs and Regional Centers are improved, particularly in developing and least developed countries

KPI 6.1.1: Number of NMHSs and WMO Regional Centers with defined roles in national and regional socioeconomic development activities, in cooperation with international and regional development agencies

91. Has your NMHS been involved in national or regional socio-economic development activities in cooperation with international and regional development agencies?

Yes No

92. Does your NMHS have a defined role in the National Development Plan?

Yes No

93. If yes, please define your key role:

KPI 6.1.2: Number of NMHSs with programmes and networks for collaborating on service delivery at regional levels

94. During the past two years, has your NMHS carried out programmes or become part of a network for collaborating on service delivery at regional level?

Yes No

95. Does your NMHS carry out programmes or participate in networks on service delivery at Regional level? Yes No

96. If yes, please give details:

Key Outcome 6.2: Infrastructure and operational facilities of NMHSs and Regional Centres are improved, particularly in developing and least developed countries

KPI 6.2.1: Number of NMHSs with improvement in infrastructure and operational facilities to address identified deficiencies

97. During the last two years has your NMHS implemented or developed improvements to its service delivery capacity? Yes No

98. If yes,

- i. In the surface observing network? Yes No
- ii. In the upper-air observing network? Yes No
- iii. In equipment for meteorological/environmental satellite data? Yes No
- iv. In the data-processing/forecasting sector? Yes No
- v. In other operational sectors of your NMHS (please specify)

KPI 6.2.2: Number of NMHSs with modernized capacities to develop and disseminate products to their customers

99. What distribution systems do you use to get products and services to users?

- i. Telephone of facsimile
- ii. Media (printed, TV & Radio)
- iii. SMS
- iv. Cell Broadcast
- v. Internet (web pages, ftp, email etc.)
- vi. Social networking (twitter, face book etc)
- vii. Dedicated telecommunication links
- viii. Remote displays (electronic bill boards etc)
- ix. Staff attachment to users of centres of operation
- x. Remote briefing (video conference, telephone, help desk etc.)
- xi. Others (please list)

KPI 6.2.3: Number of NMHSs with programmes and networks for collaborating on service delivery at regional levels

Key Outcome 6.3: Education and Training Development activities at national and regional levels are improved, especially in developing and least developed countries

KPI 6.3.1: The number of RTCs providing education and training support for GFCS related activities

To be completed by WMO Secretariat using other sources.

KPI 6.3.2: The degree to which Members are getting value for money from the WMO Fellowship Programme

100. Has your NMHS contributed to or had students under the WMO Fellowship Programme during the past two years?

Yes No

101. If yes,

In general terms, how would you rate the value your NMHS has been getting from the Fellowship Programme?

1= very low; 5= very high

1 2 3 4 5

KPI 6.3.3: The degree to which the RTCs support the regional training demands in particular for students from developing and least developed countries

102. If you send staff to a WMO Regional Training Centre(s), please indicate by inserting 'X' the WMO Region(s) where the RTC(s) are located:

WMO Regions

I II III IV V VI

103. From your perspective, how would you rate the degree of satisfaction with the RTC(s) you use?

1= very low; 5= very high

1 2 3 4 5

Key Outcome 6.4: Capacities of NMHSs are enhanced through cooperation and partnerships with other national and regional organizations

KPI 6.4.1: Development projects and activities funded through voluntary and extra-budgetary resources

To be completed by WMO Secretariat using other sources.

Expected Result 7: New and strengthened partnerships and cooperation activities to improve NMHSs' performance in delivering services and to increase the value of the contributions of WMO within the United Nations system, relevant international conventions and strategic issues.

Key Outcome 7.1: WMO leadership and contribution in relevant UN system and other international partners' initiatives and programmes is improved

KPI 7.1.1: Reports of WMO and its co-sponsored programmes to international conventions, particularly the UNFCCC, UNCCD, and UNCBD, and enhanced interaction with their SBSTAs and COP processes

To be completed by WMO Secretariat using other sources.

KPI 7.1.2: UN and other international organizations reports quoting WMO and co-sponsored reports, assessments, bulletins and other authoritative outputs

To be completed by WMO Secretariat using other sources.

KPI 7.1.3: Active strategic partnerships with UN and other international organizations supporting priority activities

104. In the last two years, has your NMHS implemented projects or activities in partnership with UN and other international organizations?

Yes No

105. If yes, which organizations (Please specify)

106. Is your NMHS actively contributing to the work of IPCC? Yes No

107. If yes,

i. By nominating and supporting authors and review editors?

Yes No

ii. By contributing to government/expert review of IPCC reports?

Yes No

Key Outcome 7.2: Public, decision-makers and other stakeholders are increasingly aware of key WMO and NMHSs issues, activities and priorities through enhanced communication

KPI 7.2.1: Uptake of WMO reports, bulletins and other provisions; number of website visitors and ranking of WMO website

To be completed by WMO Secretariat using other sources.

KPI 7.2.2: Percentage of target audiences indicating utilization of WMO materials and increased awareness

108. How would you assess the level of utilization of WMO materials (e.g. technical reports, guidelines) among the staff of your NMHS?

1= very low; 5= very high

1 2 3 4 5

KPI 7.2.3: NMHSs trained in communication

109. During the past two years, has staff of your NMHS participated in training activities in communication? Yes No

110. If yes, has that training in communication helped to improve service delivery activities?

111. If yes, how would you rate the level of improvement (where 5 is the highest)?

1= very low; 5= very high

1 2 3 4 5

112. Has your NMHS implemented its own training in communication?

Yes No

Expected Result 8: An effective and efficient Organization.

Key Outcome 8.1: Effective and efficient WMO Congress and Executive Council

KPI 8.1.1 Member satisfaction with documentation for Cg, EC and its working groups;

113. How would you rate the clarity in the presentation of the subject matter in the Congress documents?

1=not clear; 5=very clear

1 2 3 4 5

114. How would you rate the length of the Congress documents?

1=too long; 3= just right; 5= too short

1 2 3 4 5

115. Do you attend meetings of the WMO Executive Council (EC)?

Yes

No

116. If yes,

How would you rate the clarity in the presentation of the subject matter in the EC documents?

1=not clear; 5=very clear

1

2

3

4

5

117. How would you rate the length of the EC documents?

1=too long; 3= just right; 5= too short

1

2

3

4

5

KPI 8.1.2: Member satisfaction with supporting services for Cg and EC (interpretation, conferences services and facilities)

To be completed by WMO Secretariat using other sources.

KPI 8.1.3: Reduction in the cost of sessions

To be completed by WMO Secretariat using other sources.

Key Outcome 8.2: Effective and efficient WMO Secretariat

KPI 8.2.1: Timely and cost effective completion of management objectives, and oversight recommendations for improved business effectiveness, e.g. from External Auditor and EC subsidiary bodies

To be completed by WMO Secretariat.

KPI 8.2.2: Unqualified Audits and effective internal controls

To be completed by WMO Secretariat using other sources.

KPI 8.2.3: Cost effective fulfillment of requirements for linguistic and publishing services

To be completed by WMO Secretariat using other sources.

Key Outcome 8.3: Effective and efficient Constituent bodies (RAs and TCs)

KPI 8.3.1: Member satisfaction with constituent body documentation

118. How clear has the subject matter been presented in the documents for meetings of technical commissions?

1=not clear; 5=very clear

1 2 3 4 5

119. How would you rate the length of the documents for meetings of technical commissions?

1=too long; 3= just right; 5= too short

1 2 3 4 5

120. How clear has the subject matter been presented in the documents for meetings of regional associations?

1=not clear; 5=very clear

1 2 3 4 5

121. How would you rate the length of the documents for meetings of regional associations?

1=too long; 3= just right; 5= too short

1 2 3 4 5

KPI 8.3.2: Member satisfaction with constituent body supporting services (interpretation, conferences services and facilities)

122. How would you rate your satisfaction with?

1=not satisfied; 5=very satisfied

i. Interpretation services? 1 2 3 4 5

ii. Conferences_services? 1 2 3 3 5

iii. Conference facilities? 1 2 3 4 5

KPI 8.3.3: Reduction in the cost of constituent body sessions

To be completed by WMO Secretariat.

And a few more general questions

123. On a scale of 1 – 5 (where 1 is low) how useful have WMO services and activities been to your NMHS over the last two years?

1 2 3 4 5

124. Indicate five examples of where a WMO activity or service has been beneficial to your NMHS

Service or activity:
Detail the benefit to your NMHS:

Service or activity:
Detail the benefit to your NMHS:

Service or activity:
Detail the benefit to your NMHS:

Service or activity:
Detail the benefit to your NMHS:

Service or activity:
Detail the benefit to your NMHS:

125. Has your participation in WMO activities in the last two years facilitated improvement in your ability to respond to users' needs and to contribute to decision makers?

i. Not at all

ii. A little

iii. Significantly

126. Describe briefly a major success or failure from leveraging off WMO activity in changing your influence on decision-makers or users of services provided by your NMHS?

127. Which five services or programme activities do you feel need to be improved for WMO to meet your needs?

i.

ii.

iii.

iv.

v.

128. Please indicate five areas in your NMHS with the biggest improvements over the last two years.

i.

ii.

iii.

iv.

v.

129. Please indicate five areas in your NMHS that need more development

i.

ii.

iii.

iv.

v.