

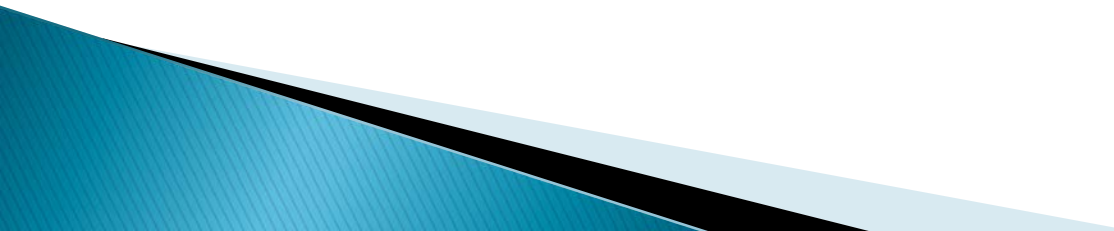
8th RAIDEG Meeting Report from Indian Ocean Region

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General Issues

- ▶ No RGB products associated with the Meteosat 8
- ▶ No Buoys data available
- ▶ Some functionalities absent in PUMA 2015
 - “Advection Isoline”
- ▶ Some functions not activated/corrupted
 - TH&TH4
 - Flight Trajectory in Flight Obs
 - Annotation
 - Messages not available , e.g SIGMET (Seychelles)
- Some of these issues have been addressed to MFI

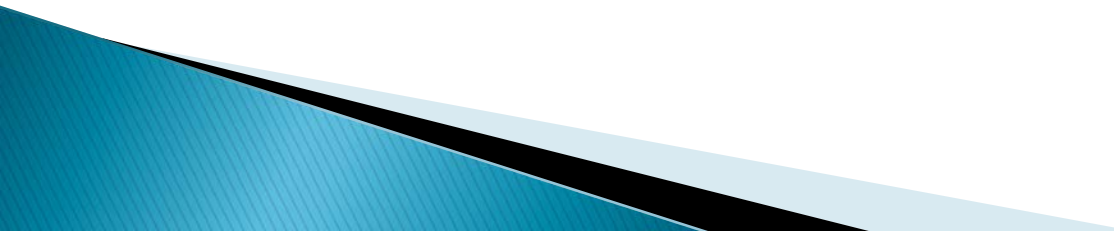
Madagascar

- ▶ PUMA Station Operational
 - ▶ No major issues reported so far as per chief meteorologist
 - ▶ Could not reach the appropriate person for further inputs
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Mauritius

- ▶ PUMA Station Operational as from March 2016
- ▶ Occasionally system may slow down or data may not be received
- ▶ Lately issues with hard disk of PC1 and PC3 (Full)
 - No possibility of cleaning the hard disk in Version 1.2.
 - A similar problem is being reported by Seychelles
- ▶ Version 1.2 of Synergie was removed
- ▶ Version 1.1 of Synergie downloaded from Telespazio and installed
- ▶ Right now still using version 1.1.

Seychelles

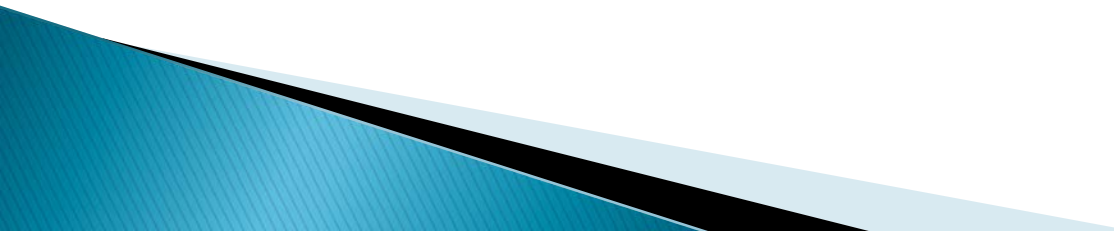
- ▶ PUMA Station installed on 23 July 2017 but work for only one day before issues started to crop.
 - ▶ They have tried to contact TELESPACIO but did not get any reply.
 - ▶ They have even tried through the EUMETSAT help desk but again no solution
 - ▶ Next slide shows a verbatim report from Seychelles
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Seychelles

- ▶ This is the report verbatim from Seychelles:

“ We noticed on the 25th July PC1 showing a hard drive full message and that the FRAC module was indicating red on the monitoring console. The hard drive was full due to old data not being deleted. We restarted the two services in the FRAC module, i.e. the decompX service and the fmsgd due to the fact that when we checked their status they were both not running. After the restart of the services, the FRAC module would run for 5mins and then it would fail again. As the hard drive was full, we manually deleted some of the older satellite images to obtain some space for the new data. We restarted the services, and again it would run for 5mins and then fail. We restarted the whole system but the fault did not clear. The last day that the PUMA2015 was working correctly was on the 24th July. Further tests also showed that it is mostly the fmsgd service that is failing during the fault”

Comoros

- ▶ PUMA Station Operational as from July 2017
 - ▶ Some issues still being cropping
 - Delay on receiving images
 - Constant request for updating (synergy)
 - Slow on the display of images
 - ▶ Need to redefine areas everytime as it systematically uses the Cabo Verd and West Africa domains
 - ▶ Several channels without data (NOAA, Jason, etc.),
 - ▶ Request for more wave model on the station
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Conclusions

- ▶ Meteosat-8 imagery making a difference in the region.
 - ▶ Availability of the RGB products for Meteosat-8 is most desired
 - ▶ PUMA 2015 is still having occasional issues. It is not working for the Seychelles.
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