

**Resolution 7 (Cg-17)**

**WMO QUALITY MANAGEMENT FRAMEWORK**

THE WORLD METEOROLOGICAL CONGRESS,

**Noting** Resolution 26 (Cg-XVI) – WMO Quality Management Framework,

**Noting further:**

- (1) The work related to the development of the WMO Quality Management Framework (QMF) carried out since the Fourteenth World Meteorological Congress, including the reports and

recommendations of the quality management expert bodies – the Intercommission Task Team on Quality Management Framework and the Task Team on Quality Management Systems,

- (2) The progress in implementing the quality management system (QMS) for the provision of meteorological service to international air navigation,
- (3) The ongoing development of quality management aspects of relevant WMO Programmes,

**Recognizing:**

- (1) The QMF as an expression of the WMO long-term commitment to the quality of information, products and services delivered to society,
- (2) The added value of QMS in the delivery of information, products and services in an increasingly competitive service provision environment,
- (3) The need to streamline the quality management aspects of all WMO Programmes and in the activities of the technical commissions,

**Decides** to further the development of the WMO QMF with focus on:

- (1) Coordinating the activities of the technical commissions and their relevant expert bodies to ensure that the quality management issues are complementary and consistent with the overarching WMO QMF;
- (2) Developing further the WMO regulatory and guidance material on quality management contained in different documents and domains, including updated guidance on the transition to the new International Organization for Standardization (ISO) 9001:2015 quality management standard;
- (3) Review and actualization of the WMO Quality Policy as an organization-wide policy complementing the WMO Strategic and Operating Plans;
- (4) Continuing support to Members in implementing QMS, in particular for achieving compliance with relevant international requirements;

**Encourages** Members that have not yet implemented a QMS to strengthen the quality management of their National Meteorological and Hydrological Services and other relevant service providers on the basis of the ISO 9001 quality standards;

**Requests** the presidents of technical commissions to continue developing the quality management aspects relevant to their activities in a coordinated way under the overarching WMO QMF;

**Requests** the presidents of regional associations to consider cooperation activities to assist Members in the implementation of QMF with focus on those Members lacking national capacity, where twinning or mentoring projects and other forms of regional cooperation should be utilized;

**Requests** the Executive Council to establish an appropriate mechanism of promoting and guiding the further development and implementation of QMF;

**Requests** the Secretary-General to continue the support to the development and implementation of the QMF within the available resources.

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**Note:** This resolution replaces Resolution 26 (Cg-XVI), which is no longer in force.

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